

## QUALITY POLICY STATEMENT

In line with the strategic direction of Promec Engineering Limited our policy is to provide a high-quality service to our customers ensuring compliance to contractual requirements, achieving customer satisfaction and to meet any applicable legal or regulatory requirements and codes of practice including ISO 9001:2015.

We continually seek to add value to the services we offer, whilst ensuring they remain current, competitive and relevant.

Management provide the necessary information, instruction and training to ensure the competence of all employees and those who work on our behalf and familiarise them with the management system procedures applicable to their area of work.

We aim to continually improve the effectiveness of our management system and our performance by:

- Reviewing our management system on a regular basis and encouraging employees and those who work on our behalf to review their working practices and suggest methods for improvement where appropriate and implementing improvements where practical.
- Producing an annual action plan detailing specific quality objectives and targets which are regularly monitored, reviewed and reported in our Management Review meetings where the ongoing suitability of this policy is reviewed.

This policy is issued and explained to all employees and those who work on our behalf upon commencement of employment with the company and a copy is prominently displayed in Head Office.

This policy shall be reviewed annually as a minimum and made available to employees, those working on our behalf and other relevant interested parties.

Any revisions will be incorporated when necessary and be brought to the attention of employees, those working on our behalf and other relevant interested parties.



**Richard Johns**  
**Managing Director**    **Dated: 16/10/19**