

# QUALITY POLICY STATEMENT



In line with the strategic direction of Promec Engineering Limited, our policy is to provide a high-quality service to our customers, ensuring compliance with contractual requirements, achieving customer satisfaction and meeting any applicable legal or regulatory requirements and codes of practice, including ISO 9001:2015.

We continually seek to add value to our services whilst ensuring they remain current, competitive, and relevant.

Management provides the necessary information, instruction, and training to ensure the competence of all employees and those who work on our behalf and familiarise them with the management system procedures applicable to their work area.

We aim to continually improve the effectiveness of our management system and our performance by:

- Reviewing our management system regularly and encouraging employees and those who work on our behalf to review their working practices and suggest methods for improvement where appropriate and implementing improvements where practical.
- Producing an annual action plan detailing specific quality objectives and targets which are regularly monitored, reviewed, and reported in our Management Review meetings where the ongoing suitability of this policy is reviewed.

This policy is issued and explained to all employees and those who work on our behalf upon commencement of employment with the company. A copy is prominently displayed in the Head Office.

This policy shall be reviewed annually as a minimum and made available to employees, those working on our behalf and other relevant interested parties.

Any revisions will be incorporated when necessary and be brought to the attention of employees, those working on our behalf and other relevant interested parties.

A handwritten signature in black ink, appearing to read 'R. Johns'.

Richard Johns  
Managing Director  
Dated: 1<sup>st</sup> January 2024



Unit 1, Severn Link Distribution Centre, Chepstow, Monmouthshire, NP16 6UN  
Tel: +(0) 1179 982 2817 +(0) 117 982 2493 +(0) 01291 428 444  
Web: [www.promecengineering.co.uk](http://www.promecengineering.co.uk)  
Company Registration: 6724413